

CRUISE ANSWER BOOK



In this book, you'll discover everything you need to plan your trip and make the most of your upcoming cruise vacation. From pre-cruise preparations to your post-cruise disembarkation, we take immense pride as your Consummate Host and will be there for you every step of your journey — as we do everything possible to help you come back new.SM

SUMMER 2014

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CRUISE PERSONALIZER®

The Cruise Personalizer is your online destination for completing important documentation, customizing your voyage and more. Once your booking is made, just visit princess.com, click on the Cruise Personalizer link within the Booked Passenger section, enter your name and booking number and you're good to go.

If you do not have internet access, contact your travel agent for assistance.

PASSAGE CONTRACT

Please review the Passage Contract carefully as it is binding and affects your legal rights. The Passage Contract is available on the Cruise Personalizer.

DOCUMENT REQUIREMENTS

Each passenger is responsible for providing Princess Cruises with complete and accurate immigration information. The Passenger Immigration Form (PIF) should be completed online using Cruise Personalizer, upon confirmation of your booking.

As you complete your immigration information, be sure to verify that your name appears exactly as shown on your passport or other proof of citizenship that you will be carrying with you to the cruise. If the name does not match, contact your travel agent to correct this information. If you booked directly with Princess, contact us at 1-800-774-6237.

If you have purchased Princess eZAir®, please be sure to complete the Passenger Immigration Information form 60 days prior to your cruise. All others should complete this information no later than six days prior to your cruise. If you do not have online access, please contact your travel agent or call 1-800-774-6237.

Your failure to provide this information in advance will result in delayed check-in and possible denial of boarding.

Special note regarding cruises embarking in U.S. ports

U.S. law requires cruise lines to transmit their passenger manifests to the U.S. Department of Homeland Security no later than 60 minutes prior to departure from the U.S.

To comply, all passenger information must be processed at least 90 minutes prior to the scheduled sailing time. If you have not provided the required immigration information in advance, you should plan to arrive early to ensure you are checked-in no later than 90 minutes prior to the scheduled departure time or you will be denied boarding. Ensure that your travel plans permit adequate time for arrival to the ship.

On cruises that depart from a U.S. port and call to a port within 24 hours, you are required to provide complete and accurate immigration information at least four days prior to sailing. U.S. Government regulations require us to submit our passenger manifests to the Department of Homeland Security prior to sailing. This is required for all passengers. Failure to provide immigration information may result in denial of boarding without refund of your cruise or cruisetour fare.

Travel Documents*

The countries visited during your cruise have specific document requirements for cruise ship passengers.

These requirements include passport, visa and vaccination certificates where applicable. Requirements will vary based on the ports visited as well as on your citizenship.

Many countries require passports be valid for six months after the completion of your travel. Check your passport to verify it will be valid for this period of time. Please ensure the name on the passport matches the name on the booking. Additionally, make certain that your passport contains blank pages for entry and exit endorsements and any visas that may be required. If necessary, allow sufficient time to renew your passport and/or obtain additional pages. U.S. and Canadian citizens sailing on a domestic cruise should ensure passports or other travel documents are valid through the completion of travel.

Please note that it is your sole responsibility to obtain and have available the proper travel and health documents that are necessary for air travel, cruise check-in and disembarkation at the various ports of call and for re-entry into the appropriate country of origin. If you do not possess the proper documentation, you will be denied boarding without any refund of the cruise or cruisetour fare.

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U.S. and Canadian passport holders may contact VisaCentral for assistance with expired passports, obtaining additional passport pages, and with visa requirements. For more information, visit VisaCentral at <http://www.visacentral.com/princess> or call 866-788-1100 in the U.S. or 888-665-9956 in Canada.

U.S. AND CANADIAN CITIZENS AND PERMANENT RESIDENTS

Travel document requirements vary based on the cruise destination and whether international flights are required. Please review the section below to determine the requirements for your cruise. Cruise specific information may also be found in the Cruise Personalizer under “Notifications” in “Your Itinerary” section.

Passports are required for all international air travel

to and from the United States, regardless of age and citizenship. This includes air travel to and from Bermuda, Canada, the Caribbean, and Mexico.

Passports are required for all international cruises

including: Africa, Asia, Australia, Central & South America, Europe, India, New Zealand, South Pacific, Tahiti and World Cruises.

Passports or Western Hemisphere Travel Initiative (WHTI) compliant documents are required for domestic cruises including: Alaska, Bermuda, Canada, Caribbean, Hawaii, Mexico and Panama Canal. Neither oral nor written declarations of citizenship are accepted.

U.S. and Canadian citizens ages 16 and above traveling on domestic cruises must present one of the following valid WHTI-compliant documents:

- Passport Book, RECOMMENDED travel document
- U.S. Passport Card
- Enhanced Driver's License (EDL)
- * Enhanced Identification Card
- Enhanced NEXUS Card (Air travel is limited to participating airports.)
- SENTRI and FAST Cards

For information regarding WHTI-compliant documents, please visit www.getyouhome.gov.

U.S. and Canadian citizens ages 15 years and younger may present an original or copy of their birth certificate, a naturalization certificate or citizenship card in lieu of the above documents on Domestic sailings only.

U.S. citizens traveling on U.S. roundtrip or “closed-loop” voyages may also travel with an original certified birth certificate presented together with a valid government-issued photo identification.

These voyages include:

- Alaska roundtrip from San Francisco or Seattle (roundtrip Seattle cruisetours excluded)
- Canada/New England roundtrip from New York
- Caribbean roundtrip from Ft. Lauderdale, New York or Houston
- Hawaii roundtrip from Los Angeles
- Mexico roundtrip from Los Angeles or San Francisco
- Panama Canal roundtrip from Ft. Lauderdale

Please be aware that even if your cruise does not require a passport to sail, in the event of an emergency should you be required to unexpectedly depart a vessel prior to the end of the cruise, a passport would be required to disembark the ship in a foreign country and re-enter the U.S. by air. We therefore strongly recommend that all passengers are in possession of a valid passport.

U.S. Permanent Residents are required to present a valid permanent resident document. See below for acceptable documents:

- Permanent Resident Card (ARC/I-55 card)
- Temporary ARC/I-55 card and valid government-issued photo identification
- Expired ARC/I-55 card and form I-797 and valid government-issued photo identification
- Passport with “ARC” stamp in the passport

Canadian Permanent Residents are required to provide a valid passport and valid Permanent Resident Card. Additionally, Permanent Residents must have a non-immigrant visa unless the permanent resident is a national of a country that participates in the Visa Waiver Program (VWP), and meets the VWP requirements.

Non-U.S. and non-Canadian citizens

Passports are required for all cruises, regardless of destination.

*This information is provided as general guidance. Because governmental travel requirements change periodically, you must check with your travel agent or the government authorities for all countries you will visit to determine or verify the actual requirements at the time of sailing. Princess assumes no responsibility for advising passengers of such requirements.

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VISAS

Visa requirements for U.S. and Canadian citizens are listed on the passenger's Travel Summary under "Your Notification," if applicable. All other nationalities, including those with U.S. or Canadian resident status, are responsible for verifying visa requirements for each port visited during the cruise.

We have indicated below the ports in which visas can be provided upon arrival. Unless noted otherwise, visas must be obtained in advance of your cruise. Visa requirements apply regardless of whether you choose to stay on board or go ashore.

The following information is provided as general guidance. Because governmental travel requirements change periodically, you must check with your travel agent or the government authorities for all countries you will visit to determine or verify the actual requirements at the time of sailing. Princess assumes no responsibility for advising passengers of such requirements.

Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	USA	Nationality Canada	Other	
Australia	YES	YES	YES	Electronic Travel Authority must be obtained prior to departure. Some nationalities do not qualify for electronic visa application and are required to make application in person. ETA visa processing is offered by Princess to U.S. and Canadian passport holders for a service fee. All other nationalities must verify requirements and obtain visa in advance of travel or risk denied boarding.
Benin	NO	NO	NO	A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; a visa fee will be charged to your stateroom account.
Brazil	YES	YES	YES	The Brazil visa is required in advance of sailing and cannot be obtained upon arrival. Allow up to 45 days for visa processing.
Cambodia	NO	NO	NO	A visa can be issued on arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; one passport size photo is required; a visa fee will be charged to your stateroom account.
Canada	NO	NO	YES	Many nationalities require a Temporary Resident Visa (TRV) to enter or transit Canada. U.S. citizens and U.S. Resident Aliens presenting a valid ARC card are exempt from the visa requirement. All other nationalities are responsible to verify TRV requirement and obtain the visa in advance of travel or you will be denied boarding. TRVs cannot be obtained upon arrival. Note that all Alaska, Canada/New England and selected European and Transatlantic voyages visit Canada.
China	YES	YES	YES	The China visa is required in advance of sailing and cannot be obtained upon arrival. Your voyage may require a single or double-entry visa. Currently, single entry visas expire 3 months after issue. For longer voyages, we recommend obtaining a double-entry visa valid for 6 months to ensure validity upon arrival and throughout your stay in China.
Egypt	NO	NO	NO*	A visa will be issued upon the ship's arrival for most nationalities* and therefore you are not required to obtain one in advance of the cruise. There is currently no charge for the Egyptian visa. A visa must be obtained in advance of the cruise for stays in Egypt longer than 72 hours. *Iranian and Israeli passport holders are required to obtain this visa in advance of sailing.

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Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	USA	Nationality Canada	Other	
“European Schengen Agreement Area (Belgium, Denmark, Estonia, France, Germany, Greece, Iceland, Italy, Netherlands, Norway, Poland, Portugal and Spain)”	NO	NO	YES	Some nationalities require a visa to enter or transit countries which are members of the Schengen Agreement. A multiple-entry visa will be required if a non-Schengen country is visited in between visits to Schengen countries. The visa must be obtained in advance of the voyage. Non-U.S. and non-Canadian passport holders are responsible to verify requirements and obtain a visa in advance of travel or risk denied boarding.
The Gambia	NO	NO	NO	A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; a visa fee will be charged to your stateroom account.
Ghana	NO	NO	NO	A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; a visa fee will be charged to your stateroom account.
India	YES	YES	YES	The India visa is required in advance of sailing and cannot be obtained upon arrival. Currently, the visa application requires a copy of your birth certificate. Ensure to allow sufficient time to obtain the required documents for visa application.
Indonesia	NO	NO	YES	A visa can be issued or issued on arrival for some nationalities* and therefore you are not required to obtain one in advance of your cruise; a visa fee will be charged to your stateroom account. *Please verify with the Indonesian Consulate to determine if you require a visa in advance of sailing.
Japan	YES	YES	YES	A visa will be issued upon arrival for all passengers. The visa will be issued at the airport for passengers embarking in Japan or at the first Japanese port for in transit or disembarking passengers. There is currently no cost for U.S. and Canadian passport holders.
Jordan	NO	NO	NO	A visa will be issued upon arrival for TBC to be filled in properly.
Mozambique	NO	NO	NO	A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; a visa fee will be charged to your stateroom account.
Papua New Guinea	NO	NO	NO	Visa arrangements will be made on arrival in Papua New Guinea. Currently there is no fee for passengers arriving by cruise ship.

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Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	USA	Nationality Canada	Other	
Russia	NO	NO	NO	<p>For cruises visiting St. Petersburg or Korsakov:</p> <p>Visas are not required for any passenger if participating on a tour purchased through Princess Cruises. Passengers not participating on a tour purchased through Princess Cruises may require a visa to go ashore; please check requirements with your tour provider. All passengers must present their passport and have a photocopy of the photo/details page of their passport to provide to Russian Immigration when going ashore.</p> <p>For cruises beginning or ending in St. Petersburg:</p> <p>U.S. and Canadian passport holders require a Russian visa for this voyage. This visa must be obtained in advance of your voyage, cannot be obtained upon arrival, and is required regardless of whether you choose to remain onboard or go ashore. Information on the visa process can be found at:</p> <p>http://www.russianembassy.org/page/tourist-visa - U.S. passport holders</p> <p>http://www.rusembassy.ca/node/57 - Canadian passport holders</p> <p>All other nationalities must verify their visa requirements.</p>
South Africa	NO	NO	YES	<p>Although a visa is not required for U.S. and Canadian citizens, passports MUST be valid for 6 months beyond completion of travel. Additionally, passports must contain two blank facing visa pages.</p>
Turkey	YES	YES	YES	<p>In-transit cruise passengers are not required to obtain a visa for Turkey. Passengers who begin or end their cruise in Turkey, arrive in Turkey on one ship and depart on a different ship, or who spend more than 72 hours in Turkey are required to obtain a visa in advance of their cruise. If you require a visa, or have questions regarding Turkish visas, please visit https://www.evisa.gov.tr/en/.</p>
United Arab Emirates	NO	NO	YES	<p>Some nationalities require a visa to visit the United Arab Emirates. Passengers without the visa will be allowed to sail, but may not disembark the vessel while in the UAE. For those wishing to go ashore, we have made arrangements with our local agents to assist with visa processing prior to the vessel's arrival. A visa fee will be applied to your stateroom account. Please contact us at 1-800-774-6237 for additional details.</p>
Vietnam	NO	NO	NO	<p>A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of the cruise. If you are participating in an overland tour, or ending your cruise in Vietnam, one passport size photograph is required. A visa fee will be applied to your stateroom account.</p>
U.S.A.	NO	NO	YES	<p>Some nationalities require a visa. Visas must be obtained in advance of travel or risk denied boarding. Effective January 12, 2009, eligible nationals of Visa Waiver Program countries will be required to obtain electronic travel authorization no less than 72 hours prior to boarding a carrier to the U.S. For more information visit, www.cbp.gov/travel.</p>

Visa fees and requirements are subject to change without notice

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VACCINATIONS*

Vaccination requirements vary by destination and change from time to time. We strongly recommend seasonal influenza vaccination for all passengers. You are strongly urged to seek advice from your primary care physician or an approved public health advisory service to identify any specific vaccination or health precautions required for each port of call. You may wish to reference the World Health Organization (WHO) (who.int/ith) or the United States Centers for Disease Control and Prevention (CDC) (wwwnc.cdc.gov/travel). Some countries strictly enforce certain health requirements such as Yellow Fever. You may be required to present an original vaccination certificate at embarkation and failure to do so may result in denied boarding.

*This information is provided as general guidance. Because governmental and vaccination requirements and recommendations change periodically, you must check with your travel agent, government authorities and/or medical professionals to determine or verify the actual requirements and recommendations at the time of sailing. Princess assumes no liability for the passenger's failure to obtain any necessary vaccination.

PRINCESS MEDICAL CENTERS

Princess Cruises medical centers are staffed by qualified, licensed healthcare staff who in addition to routine office hours, are available 24 hours a day. Our medical centers are well equipped to handle most medical conditions.

All Princess Cruises onboard medical facilities meet or exceed the guidelines established by the American College of Emergency Physicians (<http://www.acep.org/Content.aspx?id=29980>). Our medical centers proudly hold the distinction of being the only medical services in the cruise industry line to have been awarded international accreditation and ISO 9001:2008 certification for outstanding quality in healthcare.

HEALTH AND WELLNESS

Norovirus is the most common cause of gastroenteritis in the developed world. The health and well-being of our passengers and crew are our highest priority. There are several measures which have been placed to prevent and contain illnesses on our ships that meet or exceed standards set by the U.S. Centers for Disease Control and Prevention.

The simplest way for you to stay healthy is to frequently and thoroughly wash your hands with soap and water, especially before eating and after using the toilet. In addition to hand washing, you will also find hand sanitizers located at self-service food outlets throughout the ship. If you feel ill during your cruise, please immediately report to the medical center.

PREGNANCY

Princess medical centers do not have neonatal ICUs. Pregnant women are not allowed to sail with the ship if they have entered the 24th week of their estimated fetal gestational age at any time during the cruise.

All pregnant women who are less than 24 weeks of pregnancy are required to produce a physician's letter stating that mother and baby are in good health, fit to travel and the pregnancy is not high-risk. The letter must also include the estimated date of delivery (EDD).

We strongly recommend you review your health insurance coverage before traveling. Many policies, including Medicare, will not pay for medical services or emergency evacuation outside of the country.

You are strongly encouraged to purchase Princess Vacation Protection to protect your vacation investment. It is available for purchase up to the time of final payment of your cruise fare. If you did not secure Princess Vacation Protection, we recommend you obtain other comprehensive travel protection.

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PASSENGERS WITH SPECIAL NEEDS

Princess makes every effort to accommodate our passengers with disabilities. You can help ensure a successful trip by working with us in advance.

Have your travel agent notify us of a mobility device, special needs, and/or service animal before your voyage. Notices and requests must be made in writing and faxed to the Princess Access Office at 661-284-4408 at least 30 days prior to sailing.

If you have questions about the program, please call the Princess Access office at 661-284-4521.

All Princess ships have wheelchair-accessible staterooms. We highly recommend you travel with a collapsible mobility device for easier access. You may bring your own, or you can pre-reserve a mobility device and have it and other medical equipment delivered to the ship by contacting Special Needs at Sea at 800-513-4515 (outside the U.S. 954-585-0575) or by visiting specialneedsatsea.com. Alternatively, you can contact CareVacations at 877-478-7827 or cruiseshipassist.com. Some areas on some ships are not wheelchair accessible.

To ensure the safety of passengers and crew, all personal items including mobility devices (wheelchairs, scooters, walkers, etc) must be placed inside your stateroom when not in use. In order to enter a standard stateroom, your mobility device cannot exceed a width of 23". Any electrical plugs, extension cords or recharging devices must be provided by the passenger.

Passengers utilizing mobility devices with batteries are advised that the batteries must be a dry cell type, and must be stored and recharged in the stateroom. Because of staffing limitations, we recommend you be accompanied by someone who is physically able to assist you both on board and onshore.

Travelers with disabilities should check in with the onboard Tour Office to ensure all shore excursions can accommodate them. Not all port facilities are accessible for those using mobility devices. Ports may be accessed by a variety of methods including a ramped gangway, a series of steps or by tender. In some cases, you may be able to access the tender, but the shoreside facility will not be accessible. Many ports of call use a mechanism known as a "stair climber" to assist passengers up and down the gangway. Passengers must transfer to a Princess wheelchair, which is connected to the stair climber and operated by the ship's personnel. If you cannot transfer or your personal mobility device cannot be easily disembarked, you may be precluded

from going ashore. With your safety and comfort in mind, the decision to permit or prohibit passengers from going ashore will be made on each occasion by the ship's Captain, and the decision will be final. Ports that normally use tenders to access the shore are noted on the itinerary.

The maximum weight of the wheelchair including the passenger cannot exceed 600 lbs. on transportation lifts. If you have purchased a Princess Transfer at the start or end of the cruise, be aware that lift-equipped transportation may not be available in your port of embarkation or disembarkation.

Entry regulations for service animals vary by port. Passengers are advised to consult authorities at each port prior to departure for more information. Princess does not have food on board for animals. The choice of dog litter material is limited and varies by ship.

Princess also offers JAWS Professional software for our visually impaired passengers along with a KOSS-TD/80 headset. The software can be readily deployed on one of the terminals in the Internet Cafe. See Internet Cafe Manager onboard for further details.

For any special accessibility requests, please submit your request in writing and fax it to the Princess Access Office at 661-284-4408 at least 30 days prior to your travel. Or if you have questions about the program in general, please call the Princess Access Office at 661-284-4521.

Princess Cruises will consider allowing passengers to go on board who are undergoing peritoneal dialysis, provided the following requirements are adhered to and approved by our Chief Medical Officer. Please fax the following information to Fleet Medical at: 661-753-0121.

Approval for sailing on board will be granted on a case-by-case basis. In order to be eligible to sail, you will need to satisfy the following criteria:

- You must have been stable on a self-administered home dialysis program for a minimum period of 18 months.

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- You must travel with an assistant who is able to operate and troubleshoot your self-dialysis unit. This can be a family member and must be confirmed by the treating dialysis center as having successfully completed any necessary training.
- You must be able to procure and arrange delivery of all supplies needed for the duration of your trip. The company responsible for supplying the equipment should contact the Port Agent.
- You must have the permission of your treating Doctor, who must be fully aware of the itinerary you intend to undertake. You should discuss the need to bring a supply of appropriate antibiotics should you develop an infection, any such medications must be prescribed by your treating Doctor and you must carry them with you on your trip.
- You must obtain comprehensive travel insurance with medical coverage that is valid after the declaration of all pre-existing medical conditions.

And prior to sailing you will need to provide:

- A signed and dated letter confirming that you are fit to travel from your treating nephrologists dated no earlier than 30 days prior to the date of sailing.
- All the paperwork required for safe travel as outlined by the manufacturer and operating company of your self-dialysis unit.
- Results of your most recent blood work.
- Confirmation of insurance coverage.

We are unable to accept passengers who will need Hemodialysis services on the ship.

CASINO CASH ADVANCES

Charges for obtaining chips and tokens in the casino are limited to \$1,500 USD/AUD per day, up to a total limit of \$15,000 USD/AUD per person, per cruise and are only available if you have pre-registered a credit card with the Passenger Service/Purser's Desk for Express Check-Out.

For inquiries, players should call 1-800-5CASINO (1-800-522-7466) or go to www.oceanplayersclub.com.

Passengers requiring extensions to daily or cruises limits should contact our Casino Department at 1-888-772-6697 prior to cruising for further details. Information and

application forms for a casino credit line can be found at www.oceanplayersclub.com under 'VIP Services'.

The minimum age for gambling on board is 21 years old.*

PRINCESS VACATION PROTECTION

You never know what might put your vacation investment at risk. The last thing you want to think about is what would happen if you became ill or injured while away from home.

Put your mind at ease with Princess Vacation Protection

Fortunately, Princess Vacation Protection can protect you from unforeseeable losses stemming from an array of circumstances, and even allows you to cancel your vacation for any reason at all. Princess Vacation Protection is a package of benefits comprised of the following: the Princess Cancellation Fee Waiver, the Princess Travel Insurance and the CareFree™ Worldwide Emergency Assistance Programs.

Princess Vacation Protection is available for purchase on all Princess Cruises, Princess Cruisetours, Princess Alaska Land Tours and Princess Canadian Rockies Land Tours, and is available at two levels: Princess Vacation Protection and Princess Platinum Vacation Protection.

The Princess Vacation Protection package of benefits, like many travel protection programs, will refund 100% of your otherwise nonrefundable cancellation fees in the event of an emergency. Yet unlike similar programs, Princess Vacation Protection allows you to cancel your vacation no matter what the reason.

Even if the reason for your cancellation does not qualify you for a full refund under the Special Cruise Enhancement Feature of the Princess Cancellation Fee Waiver Program, you will receive 75% of the non-refundable fees in the form of a credit toward your next Princess vacation. That's a service provided by Princess Cruises.

And for those wanting additional benefits, Princess Platinum Vacation Protection doubles the limits of benefits for Emergency Evacuation/Repatriation, Accident & Sickness Medical Expense and Baggage/Personal Effects coverage under the Princess Travel Insurance Program and also increases the Special Cancellation Enhancement Feature of the Princess Cancellation Fee Waiver Program's cancellation credit to 100% of the non-refundable fees.

*For passengers on cruises originating from Australian and Asian ports other than Japan, the minimum age limit for entering the casino and gambling is 18 years of age or older (20 years of age or older for Japan).

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With Princess Vacation Protection/Platinum Vacation Protection, if passengers are delayed pre-cruise for a covered reason, they are eligible for up to \$500 per person to cover costs associated with catching up to the cruise. If they're delayed post-cruise for a covered reason, they are eligible for up to \$1,500 per person to cover associated costs. Alternatively, if passengers opt to cancel their cruise after being delayed, under the Princess Cancellation Fee Waiver Program's Special Cancellation Enhancement they are eligible to receive cruise credits of 75% for Standard Vacation Protection and 100% for Platinum Vacation Protection.

Princess Vacation Protection is available for purchase up to the final payment due date of the voyage, even if your booking is already paid in full. So protect your investment with Princess Vacation Protection or Princess Platinum Vacation Protection!

If you have any questions or require additional information, please call Berkely, the program administrator for Princess Vacation Protection, at 1-877-846-8833.

Office Hours: 8AM – 10PM (EST) Monday – Friday
9AM – 5PM (EST) Saturday

Princess Vacation Protection was designed and is administered by Aon Affinity Berkely Travel. Aon Affinity is the brand name for the brokerage and program administration operations of Affinity Insurance Services, Inc.; (AR 244489); in CA, MN & OK, AIS Affinity Insurance Agency, Inc. (CA 0795465); in CA, Aon Affinity Insurance Services, Inc., (OG94493), Aon Direct Insurance Administrators and Berkely Insurance Agency and in NY and NH, AIS Affinity Insurance Agency. Affinity Insurance Services is acting as a Managing General Agent as that term is defined in section 626.015(14) of the Florida Insurance Code. As an MGA we are acting on behalf of our carrier partner.

The Princess Travel Insurance Program is underwritten by Stonebridge Casualty Insurance Company, a Transamerica company, Columbus, Ohio; NAIC #10952 (all states except as otherwise noted) under Policy/Certificate form series TAHC5000. In CA, HI, NE, NH, PA, TN AND TX, Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OH, OR, VT, WA and WY, Policy Form #'s TAHC5100IPS and TAHC5200IPS.10 Certain coverages are under series TAHC6000 and TAHC7000.

This plan provides insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage, call your insurer, insurance agent or broker.

PRINCESS VACATION PROTECTION FREQUENTLY ASKED QUESTIONS

Q: Am I protected by my Princess Vacation Protection plan if my mother, who is not traveling with me, develops pneumonia and I have to cancel my trip to care for her?

A: Yes! Princess will refund the cancellation fees (up to the full value of the cruise vacation) if you have to cancel your trip because of a specified reason such as illness, injury or death of yourself, a traveling companion or either of your immediate family members.

Q: If I have a heart condition and am on continuing medication, am I protected if my heart condition flares up during my vacation?

A: Yes! Princess Vacation Protection provides reimbursement for conditions that are stable during the 60-days prior to purchase, so if you have had no changes in your health (even if you are continuous unchanged medication), you would be protected.

Q: What if my condition did change prior to purchasing Princess Vacation Protection?

A: Rest assured, emergency evacuation benefits are still provided in the event of a medical emergency. Also, if you cancel your cruise vacation and do not qualify for cash reimbursement due to an unstable medical condition prior to purchase, you will have the benefit of cancel-for-any-reason protection from Princess.

Q: If my pet becomes ill and I have to cancel my trip as a result, will Princess Vacation Protection reimburse me?

A: Although you would not qualify for cash reimbursement, as an added feature for purchasing Princess Vacation Protection, Princess will provide a credit toward a future cruise equal to 75% of the cancellation fees imposed (100% if Platinum Vacation Protection is purchased) if you choose to cancel for an ineligible reason. This benefit is provided by Princess Cruises and/or Princess Tours*.

*For New York State residents, the Princess Cancellation Fee Waiver Program is underwritten by Stonebridge Casualty Insurance Company, a Transamerica company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form Series TAHC5000.

PRE-CRUISE

Preparing for your cruise

PRINCESS EZAIR®

You can now seamlessly coordinate air and cruise travel arrangements through our innovative Princess eZAir® service, with real-time, competitively-priced flights that complement your cruise itinerary. And unlike other major air booking websites, Princess eZAir® also protects you in the event of an airline delay with Next Port Protection — if you miss your cruise embarkation due to an airline delay or service disruption, Princess will work with the airline to provide flights to the next appropriate port at no additional air cost to you. It's part of our continuing commitment to make your vacation as carefree as possible.

Some of the advantages of Princess eZAir® include:

COMPETITIVE RATES

Choose from a selection of flight options in real-time with prices comparable to most major airline retailers.

NEXT PORT PROTECTION

Take comfort in knowing that Princess is available 24 hours a day to help route you to the next appropriate port if your flight is delayed or cancelled — at no extra air cost to you.

TWO PRICING OPTIONS

Choose from two pricing options based on your travel needs: Flexible — for those less certain of their travel arrangements, or Restricted — with typically lower rates for those with more certainty in their travel plans. And, you can compare both pricing options side-by-side to determine what option best matches your travel needs.

NO CUSTOMIZATION FEE

You can choose your desired airline, flight, cabin level, seating arrangements and requested ancillary services with no extra customization fee.

PRE-CRUISE

Before you leave

- Boarding Passes, Travel Summary and Luggage Tags
- Age Requirements/Traveling with Children
- Princess Luggage Valet Service
- Pre-Reserving Shore Excursions
- Pre-Reserving Lotus Spa Appointments
- Order Gifts and Services
- Princess Rewards Visa Card
- Ship Deck Plans
- Port Driving Directions

Assure yourself an even more wonderful getaway by taking a little time to customize your experience before you go. You can pre-reserve popular shore excursions and Lotus Spa appointments, arrange for flowers or a bottle of champagne to be delivered to your stateroom and much more. You can also view and print your Boarding Pass, Travel Summary and luggage tags - all through the Cruise Personalizer and Cruise Answer Place at princess.com.

BOARDING PASSES, TRAVEL SUMMARY AND LUGGAGE TAGS

Your Boarding Pass, Travel Summary and personalized luggage tags are available on the Cruise Personalizer. The Boarding Pass and Travel Summary verify your passenger status throughout the embarkation process, from port security to cruise check-in. Your Travel Summary additionally includes your cruise summary, flights*, itinerary, packages & transfers*, important notices, pre-reserved shore excursions, and Lotus Spa appointments, and Gifts & Services.

* if purchased through Princess

There are two types of Boarding Passes: Regular and Preferred. Platinum or Elite members of the Princess Cruises Captain's Circle or passengers booked in a full suite will receive a Preferred Boarding Pass.

Printing Your Boarding Pass and Luggage Tags

Printing your boarding pass and luggage tags is fast and easy! Beginning 75 days prior to sailing, you can print your boarding pass and luggage tags once the booking is paid in full, you have accepted the Passage Contract, provided complete immigration information, and credit card registration and authorization.

From the Cruise Personalizer, you can email your Travel Summary to your friends and loved ones. Don't worry, we won't spam or sell their email address.

Simply choose which passenger's documents you wish to send, then enter the email addresses you want to send them to.

AGE REQUIREMENTS/TRAVELING WITH CHILDREN

Age requirements

Passengers under the age of 21 years must travel in a stateroom with a passenger 21 years or older who shall assume responsibility for their care during the cruise. For family groups booking multiple staterooms, the minimum age for each stateroom is 16 years of age, provided they are traveling with a parent or legal guardian. We are unable to accept group reservations for student or youth groups that do not conform to our minimum age requirements. Each passenger agrees and warrants that he/she will supervise any passenger in his/her care at all times to ensure all policies, along with all other rules of the Carrier and ship, are strictly adhered to by all passengers under their supervision.

Age requirements for children

Children over six (6) months of age at the date of sailing will be accepted on the following itineraries: Alaska, Canada & New England, Caribbean, Europe (excluding Transatlantic sailings), Japan (round trip), Mexico and Panama Canal.

Only children over the age of one (1) year at the date of sailing will be accepted for the following itineraries: Africa, Asia, Australia and New Zealand, Hawaii and Tahiti, Indian Subcontinent, South America, South Pacific, Transatlantic, Transpacific, and World Cruises (including segments).

Car seats

U.S. and Canadian regulations require that children up to the age of 8 years old may be required to travel in a car seat, booster seat or other child restraint system. When being transported by car, taxi, limo, van or shuttle, it is your responsibility to know the regulations and provide the applicable child restraint system.

PRE-CRUISE

Before you leave

DOCUMENTS FOR PASSENGERS UNDER THE AGE OF 18

Many countries require special documentation for children traveling with only one parent or with neither parent; these requirements are subject to change without notice. It is your responsibility to ensure that you possess the proper documents for all of the countries that you will visit. Please verify requirements with the consulates of the countries visited prior to your cruise.

PRINCESS LUGGAGE VALET SERVICE

Begin your escape with Princess' Luggage Valet Service. It's the ultimate in convenience — your luggage is delivered from your home or office to your stateroom. No more hauling suitcases through airports or standing around at baggage claims. Your luggage can also be shipped home to you at the end of your vacation.

Reservations must be secured at least 35 days prior to your sailing date. For more program information and rates, contact us at 800-399-7350 from the U.S. or Canada or by email at luggagevalet@princesscruises.com.

It's a great way to make the beginning and conclusion of your luxurious journey even more carefree.

PRE-RESERVING SHORE EXCURSIONS

Exploring ports of call will be one of the highlights of your vacation, and one of the best ways to do this is on a shore excursion. On the Cruise Personalizer you can view and pre-reserve all shore excursions offered on your cruise. You can view all shore excursions offered, or create a custom brochure to suit your interests.

PRE-RESERVING LOTUS SPA APPOINTMENTS

Like the Lotus flower, the Lotus Spa offers a tranquil environment where you can renew your mind and body with exotic spa therapies from around the world. As you embark on this sensory journey, you'll instantly achieve a blissful state of nirvana — leaving you completely revitalized as you welcome another day.

To help you achieve this revitalization, the Lotus Spa offers a full range of personalized spa treatments, including hair and beauty services, massage, sensuous wraps, aroma therapies and even teeth whitening.

Spa advance reservations are accepted between 365 to 7 days prior to departure. Guests must be 18 years or older to indulge in any body treatments and at least 16 years of age to

utilize the fitness facilities. Youth Spa services are available to guests 13 years and older when accompanied by an adult.

Visit Cruise Personalizer^{*} to pre-reserve your Lotus Spa appointment today!

ORDER GIFTS AND SERVICES

There's no better way to wish someone a great vacation than by having fantastic gifts sent right to their stateroom. Or treat yourself! We offer a variety of special gifts and services, including wine & spirits, flowers, special occasion packages, souvenirs and more. Please visit princess.com to view a complete list of gifts and services. Call 1-800-774-6237 to place orders or complete and submit the online order form. Most items available through Gifts & Services may be purchased up until 72 hours prior to disembarkation, with the following exceptions: Special Occasion Packages, Renewal of Vows Packages, Celebration Packages, Honeymoon/ Anniversary Packages (these items must be purchased no later than 5 days prior to sailing). Additionally, flower orders for Ocean Princess^{*} and Pacific Princess^{*} must be ordered at least 8 days prior to the sailing date as there is no florist on board.

PRINCESS REWARDS[®] VISA[®] CARD

Earn onboard rewards!

Enjoy incredible benefits with the Princess Rewards[®] Visa[®] Card.

- NO annual fee**
- NO foreign transaction fees**
- Earn 5,000 BONUS points after your first Princess Visa purchase**
- Earn DOUBLE points on all Princess purchases – onboard and ashore**
- Redeem points toward Princess cruises^{*} with NO blackout dates, cruise discounts, airfare discounts, Lotus Spa treatments & other onboard amenities**

Don't wait — start earning points TODAY! Apply at princessvisa.com or call 1-866-483-7691.

The Princess Rewards Visa Card is issued by Barclays Bank Delaware.

PRE-CRUISE

Before you leave

*The Princess Rewards Program offers Cardholders the opportunity to earn rewards towards discounted, reduced, and even free cruise redemptions. Taxes and fees apply. See terms and conditions for details. Cardholders will be responsible for all charges incurred in connection with their cruise (including travel to port of departure). Additional charges may include but are not limited to gratuities, on board purchases, and other charges. Other cruise related redemption options are available such as onboard spa experience and merchandise offers. Please visit princessvisa.com to review full program terms and conditions details.

**Restrictions apply. Please visit princessvisa.com to review full program terms and conditions details.

Cardmembers will receive one (1) Princess Point for every one U.S. dollar (\$1) of Net Purchases made on the Account rounded up or down to the nearest whole dollar amount for each transaction and two (2) Princess Points for every one U.S. dollar (\$1) of Net Purchases from Princess Cruise Lines including online and on board purchases. Cash Advances or Cash Advances at the Casino are not eligible for Points. Please see the Transaction Charges section for applicable transaction charges that will be applied when the account is used for a Cash Advance or used to purchase gambling chips.

Bonus Points: After using your Princess Cruises Rewards Visa Signature Card to make an initial Purchase or Balance Transfer, you will be eligible to receive a one-time bonus award of five thousand (5,000) Princess Points. Bonus Points will be posted at the close of your first billing statement after an initial qualifying purchase or Balance Transfer is made. The Balance Transfer is subject to the Balance Transfer Fee set forth in the Terms and conditions. Balance Transfer Checks and Convenience Checks do not qualify for bonus points. Cardmembers will earn one (1) Princess Point for every one U.S. dollar (\$1) in Balance Transfers that post to your new Account in the first thirty (30) days after your new Account is opened, up to a maximum of five thousand (5,000) Princess Points.

SHIP DECK PLANS

We make it easy for you to get to know your ship. With industry-leading interactive deck plans and virtual tours, you'll be able to see your ship before you board.

To learn more about your ship, visit princess.com and select the ship you'll be sailing on.

PORT DRIVING DIRECTIONS

We've put together embarkation port guides that provide details — including driving directions, parking information, luggage handling tips and more for your reference! Embarkation guides are available on the Cruise Personalizer.

Passengers who are driving should arrive at the pier 2 - 3 hours prior to sailing time. Passengers who arrive earlier than recommended will have to wait until embarkation begins.

For sailings from Port Everglades (FLL), Vancouver (YVR), San Francisco (SFO), Los Angeles (LAX), New York (NYC), and Seattle (SEA), passengers may obtain information and parking rates by calling the below listed numbers:

Ft. Lauderdale
954-462-7287

Vancouver - Canada Place
604-684-2251 or 604-681-8306
or 800-665-0050

San Francisco
415-398-0208 (ACE Parking)

Los Angeles - San Pedro World Cruise Terminal
310-547-4357

Seattle - Pier 91
206-783-4144

New York - Brooklyn Cruise Terminal
718-246-2794 x303

PRE-CRUISE

What to bring

- Clothing Recommendations
 - Formal Wear Rentals
- Packing for Your Vacation
- Valuables

Now that you've done all the necessary planning before you go, we'll review the items you may need to make your time with Princess the best vacation ever! Visit the Cruise Personalizer and download the pre-cruise checklist to make sure you have all the important documentation you need before you depart on your Princess vacation!

CLOTHING RECOMMENDATIONS

You should dress for a cruise with Princess the same way you would for any stylish land-based resort.

Casual sportswear, including shorts, lightweight pants and jogging suits, is the order of the day both at sea and ashore in hotter climates.

We recommend you bring a sweater, a jacket or an all-weather coat for cool evenings, and for shore excursions, depending on your destination. Due to unpredictable weather, don't forget a hat or visor and a collapsible umbrella. Please be sure to bring proper clothing for visits to religious sites. You'll also want low-heeled, rubbersoled shoes for strolling on deck, as well as comfortable walking shoes or sandals to wear.

Princess makes it easy to know what to pack and what to wear when you're dining on board our spectacular ships. There are two designations for dress codes: Smart Casual and Formal.

Smart Casual

Passenger attire should be in keeping with what they would wear to a nice restaurant at home.

- Skirts/dresses, slacks, and sweaters for ladies
- Pants and open-neck shirts for men

Inappropriate dinnerwear, such as pool or beach attire, shorts, ball caps and casual jeans (with fraying and/or holes) are not permitted in the dining rooms. Shoes must be worn.

Formal

When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all our passengers.

- Evening gown, cocktail dress, or elegant pant suit for women
- Tuxedo, dark suit or dinner jacket and slacks for men

Length of Cruise	Number of Formal Evenings	Number of Smart Casual Evenings
1 - 4 Days	None	All
5 - 6 Days†	1†	3 - 5
7 - 13 Days	2	5 - 11
14 - 20 Days	3	11 - 17
21 - 28 Days	4	17 - 24
29+ Days	5 minimum*	24+

*For full World Cruises, there are approximately 9 formal nights, of which 2 - 3 are scheduled per cruise segment.
† Some short cruises do not have formal nights.

PRE-CRUISE

What to bring

FORMAL WEAR RENTALS

Princess offers formal wear rental on all cruises; this can be arranged prior to embarkation.

Dress with an elegance and style that is perfect for all the formal activities on your cruise with Princess. Cruiseline Formal Wear delivers beautifully-tailored clothing directly to your stateroom.

To order your formal wear, please visit cruiselineformal.com, call 800-551-5091 or 305-252-8572. For questions, email: custservice@cruiselineformal.com.

PACKING FOR YOUR VACATION

Follow these important luggage reminders:

- Essential medicines, travel documents, valuables and breakables should be hand carried in your possession at all times.
- Many airline carriers now impose excess baggage fees for one or more bags and overweight bags, so check with your carrier regarding luggage restrictions.
- Princess will make every effort to assist you in safeguarding your belongings. But remember, you are responsible for your possessions at all times. Princess is not responsible for money, jewelry, cameras, binoculars, documents or any other articles you retain in your personal control.
- All luggage should have a sturdy personal identification tag that will not be lost or damaged in the course of typical airport and trucked luggage handling.

- On journeys including air travel, luggage will be subject to a considerable amount of handling and we would recommend that your luggage be of sturdy construction.
- Princess recommends that your travel protection is adequate enough to cover any possible loss or damage which may occur. Any loss or damage caused by Princess or an airline must be reported immediately to the responsible party.

VALUABLES

We strongly recommend you hand-carry all valuables and breakables, including jewelry, electronics and cameras as well as any medications. Please read the Passage Contract for limitations and responsibilities for lost items and baggage.

PRE-CRUISE

Travel and transportation

- Motorcoach Travel
- Transfers
- Travel Tips
- En route Delays
- Safety Ashore

MOTORCOACH TRAVEL

An exclusive service for Florida or Northeast residents!

With roundtrip motorcoach service offered by Princess for your roundtrip Ft. Lauderdale or New York itinerary, getting to the ship is as easy as getting to one of our convenient pick-up locations.

Florida motorcoach service pick-up locations include:

Bradenton, Clearwater, Ft. Myers, Naples, Port Charlotte, St. Petersburg, Sarasota South, Venice.

Northeast motorcoach service pick-up locations include:

Delaware: Wilmington

Maryland: Baltimore

New Jersey: Burlington

Pennsylvania: Philadelphia

Washington, D.C.

From here, you'll board a motorcoach and travel in comfort with your luggage to your waiting ship. You'll also be delivered back to the same location after you disembark.

Roundtrip rates begin at \$89 per person for the Florida motorcoach service and \$119 per person for the Northeast motorcoach service. For scheduling, dates and pick-up locations closest to you, please contact your travel agent, or call 1-800-774-6237.

TRANSFERS

If you purchase a Princess airport-to-ship transfer or Cruise Plus hotel package, you'll be met by a uniformed Princess representative at the embarkation port airport.

For domestic U.S. flights, you'll be met near the luggage claim area. For international flights, you'll be met as you exit the secure customs area. Make sure you claim all your luggage prior to exiting the luggage claim area.

From the airport, you'll be transferred to your ship or hotel. But if you haven't purchased your air travel arrangements from Princess, please ensure to provide your independent flight arrangements on the Cruise Personalizer no later than 15 days prior to sailing or we cannot guarantee that transfers will be provided.

And if you require special assistance, be aware that lift-equipped transportation may not be available in your port of embarkation or disembarkation. Arrangements must be secured in advance to accommodate your needs.

For transfer arrangement details, please contact your travel agent, call 1-800-774-6237 or visit Cruise Personalizer.

TRAVEL TIPS

For the latest information regarding what to bring, what to leave at home, and what to generally expect while traveling, please visit the Transportation Security Administration website at <http://www.tsa.gov/>.

For current travel warnings issued by the State Department for countries Americans should avoid, please visit the U.S. Department of State website at: http://travel.state.gov/travel/cis_pa_tw/tw/tw_1764.html.

For current travel warnings issued by the Government of Canada for countries Canadians should avoid, please visit <http://travel.gc.ca/travelling/advisories>.

For general travel information issued by the State Department, please visit the U.S. Department of State website at <http://travel.state.gov/>.

For general travel information issued by the Government of Canada, please visit <http://travel.gc.ca/travelling>.

EN ROUTE DELAYS

If you encounter unforeseen flight or weather-related delays on sailing day, we suggest you immediately advise an airline representative at the airport that you are a cruise passenger destined for sailing that day. Typically, airlines are able to arrange alternative flights at the airline counter for passengers to continue with their travel to the point of embarkation. It is the airline's responsibility to make alternate flight arrangements resulting from a delay or cancellation.

In the event costs are incurred, you are responsible for out of pocket expenses. If you have purchased travel protection, costs incurred as a result of trip delay are likely to be covered by Trip Delay protection. Please ensure to keep all receipts for submission and contact your travel plan administrator for assistance and clarification.

PRE-CRUISE

Travel and transportation

If your delay involves missing the ship in the port of embarkation, you must immediately contact the En Route Desk to confirm that you will be permitted to join the vessel at the next port of call. In certain instances, you will not be permitted to join the vessel at the next port if the late embarkation will result in a violation of the Passenger Vessel Services Act (PVSA), or if you do not have the proper documentation (such as a passport or visa) to continue travel.

Upon learning your new flight arrangements, we ask that you immediately contact Princess with your new flight information for our records. You may call us toll-free at 800-545-0008. This special number is operational only in the United States and Canada.

If you are outside of the United States and Canada, you can reach us at 13 24 88 (within Australia), 0800 780 717 (within New Zealand), 0843 373 0333 (within the United Kingdom), or 661-284-4410 (all other countries). Princess representatives are available to answer this en route line 24 hours a day, 7 days a week.

After hours support is available in the event of en route delays. These calls will be routed to our customer service centers in Australia or the United Kingdom, subject to the time of call. Our representatives will record your new flight information into your booking record.

If you have purchased Princess eZAir® Program, we offer Next Port Protection to the next appropriate port of call should you miss your cruise embarkation due to an airline delay or service disruption. Contact the En Route Desk for assistance. Note that Next Port Protection covers air costs only and you are responsible for the cost of accommodations, meals and other incidentals. If you have purchased travel insurance, please keep your receipts and contact the plan administrator for possible reimbursement of these expenses.

If you have purchased Princess Vacation Protection and Princess eZAir® and experience a delay reaching your cruise or land package, and you require assistance booking accommodations and transfers, please contact On Call International toll-free at 866-509-7712, or from outside the U.S. or Canada call collect at 603-894-9386. Payment is required up front for these arrangements, but can be submitted to the plan administrator for reimbursement of eligible expenses after your trip. Once your new arrangements are confirmed, the representative at On Call International will contact the En Route Desk to provide us with the details.

If your checked baggage is delayed or misdirected by a common carrier, immediately report this to the carrier. Once you arrive on board, report this delay to the Passenger Services Desk, providing the claim number and bag description.

As a courtesy, the onboard staff will assist in following up with the airline; however, any costs incurred in forwarding the luggage to the ship is at the passenger's expense. Passengers who have purchased travel protection should verify with their policy carrier regarding Baggage Protection, which may include baggage delay coverage. Please keep all receipts for submission and contact your travel plan administrator for assistance.

IMPORTANT: The En Route numbers provided above are for unforeseen delays. If you have any other questions, please contact your travel agent. Princess is not responsible for any airline delays.

PRE-CRUISE

SAFETY ASHORE

Our primary concern at Princess is your safety and security. We are in continuous contact with authorities concerning any travel advisories that might impact our cruises.

If the U.S. State Department advises against travel to specific locations we visit, we will make the necessary changes to the published itinerary. Although such itinerary changes occur infrequently, please understand that these changes are for your own safety and security and are beyond our control.

We remind all of our passengers that they must ultimately assume responsibility for their actions while ashore. In this regard, we would like to remind you of some common sense precautions when visiting ports-of-call:

- Travel with others and stay in open public places.
- Dress down conservatively and minimize the amount of jewelry you wear.
- Take care of handbags, cameras and valuables.
- Be aware of your surroundings and the people around you.
- Use discretion when handling cash publicly. Separate money for small and large purchases to avoid showing a large amount of cash. Have gratuities ready.
- Do not provide personal information to persons you do not know.
- Exercise extra caution when exploring during the hours of darkness.
- Do not accept rides from unofficial taxis; look for certification and proper licenses.
- If confronted by a criminal, just remember that money and valuables can be replaced.
- Consider going ashore on a Princess Cruises tour or other organized group; independent passengers touring on their own should be particularly vigilant.
- Do not leave drinks unattended when in bars or restaurants.
- If you are involved in an auto accident, only stop in locations you consider safe in order to exchange vehicle information.
- Do not travel in rural or deserted roads and areas.
- Keep well clear of any gathering crowds or demonstrations.

We thank you in advance for following these recommendations, which we believe will enhance the enjoyment of your cruise.

ON BOARD

Onboard experience

- Onboard Atmosphere
- Special Occasions
- Alcohol Policy
- Alcohol Age Restrictions
- Smoking Policy
- Laundry Services
- Cashless Cruising
- Onboard Currency
- Shopping On board
- Gratuities
- Stateroom Amenities
- Television Programming
- Staying Healthy
- Medical Assistance
- Daytime Activities
- Princess Cruises Captain's Circle
- Future Cruise Sales

Our world revolves around you. As we sail from one fabulous port to another, you'll be the center of our universe. Our dedicated shipboard staff is there to attend to your every need. And warm smiles will greet you everywhere you go.

ONBOARD ATMOSPHERE

Everyone at Princess is committed to ensuring you have a great time on your cruise. So, to preserve a relaxed and friendly atmosphere on board, we ask that you observe a few guidelines.

- When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all our guests. For details regarding this, please see the section on Formal Wear.
- Smoking is not allowed in the dining rooms, any food service area, or in the show lounges and theaters. As a courtesy to your fellow passengers, please refrain from smoking pipes and cigars in all public rooms.
- Should you wish to videotape on board during your cruise, please feel free to do so. However, videotaping the onboard entertainment performances is not allowed for copyright reasons.
- Inappropriate dress such as pool or beach attire, shorts, ball caps and casual jeans (with fraying and/or holes), is not permitted in the dining rooms.

SPECIAL OCCASIONS

Princess makes your birthday, wedding, honeymoon, anniversary or renewal of vows even more memorable. When you're on board a cruise with Princess, you're surrounded by warm, caring people dedicated to making each day a celebration. And for those times in your life that are special, we've created a collection of memorable Celebration experiences to help you savor those moments for years and years to come.

If you or your travel agent advise us of any occasions of particular importance at least 45 days prior to your departure, we'll set our "special occasion" staff in motion to spotlight your special event in the dining room or with our special packages and fabulous "extra mile" service.

Choose from a selection of our Celebration offerings, with extra touches like flowers, wine and champagne. To order a gift or to plan a special event, review our selections and complete the order form.

ALCOHOL POLICY

As provided in the Passage Contract, passengers agree not to bring alcoholic beverages of any kind onboard for consumption, except one bottle of wine or champagne per adult of drinking age (no larger than 750 ml) per voyage, which will not be subject to a corkage fee if consumed in your stateroom. Additional wine or champagne bottles are welcome, but will incur a \$15 corkage fee each, irrespective of where they are intended to be consumed. Liquor, spirits or beers are not permitted. Please remember that luggage will be scanned and alcohol outside of our policy will be removed and discarded.*

Alcoholic beverages that are purchased duty free from the ship's gift shop, or at ports of call, will be collected for safekeeping and delivered to the passenger's stateroom on the last day of the cruise. A member of the ship's staff will be at the gangway to assist passengers with the storage of their shoreside alcoholic purchases while our Boutiques staff will assist passengers with shipboard alcoholic purchases.

*Princess Cruises is not responsible for any alcoholic beverages confiscated by shoreside security staff. Such items are not eligible for monetary refund or replacement.

ON BOARD

Onboard experience

ALCOHOL AGE RESTRICTIONS

The legal drinking age of 21 years* is always observed on board and proof of age may be required. All onboard staff are trained to take their responsibility to not serve alcohol to underage passengers seriously. The age restrictions are clearly posted in the bars.

*For passengers on cruises originating from Australian and Asian ports other than Japan, the minimum age limit for drinking is 18 years of age or older (20 years of age or older for Japan).

SMOKING POLICY

The legal purchasing and smoking age of 18 (19 while in Alaska) years or older is always observed on board and proof of age may be required.

Keeping the comfort of our passengers a priority, and in consideration of consumer studies which show smokers are a small minority of passengers, Princess has implemented the following smoking policy:

Designated Smoking Areas clearly marked “Designated Smoking Areas” are available on board and include a sufficient number of ashtrays that are emptied regularly. Generally, these areas include cigar lounges, a section of the nightclub and casino, as well as a portion of the open decks. As a safety precaution, passengers are reminded to properly dispose of cigarettes, cigars and pipe tobacco, which are never to be thrown overboard as this may be sucked back into the ship and cause fires.

Stateroom Smoking Policy Update

Princess Cruises prohibits smoking in passenger staterooms and balconies. This policy reflects the preferences of a vast majority of our passengers who value having their primary living space (both stateroom and balcony) smoke-free. As balconies are a hallmark of Princess Cruises, we believe it is important to keep this peaceful space clear of smoke. Violations to this policy will result in a \$250 fine for each occurrence, which will be charged to the passenger’s stateroom account. Keeping with the global trend toward more restrictive smoking policies and honoring the wishes of our passengers, we feel this change will enhance our onboard experience.

Electronic Cigarettes

The use of electronic cigarettes are permitted within the confines of the passenger’s stateroom (balcony not included) and within designated smoking areas only.

LAUNDRY SERVICES

Take advantage of our onboard laundry and professional cleaning service for a nominal fee. All laundry is returned within 48 hours, or on the same day with our express service. We also offer self-service coin-operated launderettes.

Full suite passengers and Elite Captain’s Circle members also enjoy complimentary laundry and professional cleaning service, except for Presto service, which carries a charge.

For your convenience, Princess vessels have self-service launderettes where washers, dryers and laundry products are available for a nominal charge. Please note that irons/ironing boards are available in the self-service laundry rooms. Ironing and using personal clothes steamers are not permitted in any stateroom. Although rare, on certain itineraries, environmental regulations relating to the consumption of water may impact the operating hours of the launderettes. These restrictions, when applicable, will be posted in the *Princess Patter*.

CASHLESS CRUISING

One of the best things about cruising with Princess is the convenience of being able to sign for all your expenses and have them charged to your stateroom.

When you check-in for your cruise, you’ll receive a Cruise Card (a personal identification card). The Cruise Card is used to access your personal shipboard account to which all purchases are charged.

An itemized statement will be delivered to your stateroom prior to disembarkation. By providing your credit card in advance, you are automatically registered for Express Check-Out. There is no need to visit the Passenger Services/Purser’s Desk to settle your account. We accept U.S., Canadian, British and Euro currencies, and traveler’s checks. Express/Optima®, Diners Club/Carte Blanche®, China Union Pay Credit and/or Debit Cards, Discover® Network, the JCB Card®, MasterCard® and Visa® are also accepted. Those paying by traveler’s checks or cash will be required to leave a cash deposit with the Purser’s staff at the beginning of the cruise.

ON BOARD

Onboard experience

ONBOARD CURRENCY

Unless noted, onboard currency is in U.S. dollars. However, on Dawn Princess, Sea Princess, and Sun Princess itineraries operating in Australia, the onboard currency is in Australian dollars.

For your convenience, Currency Exchange Machines for the exchange of foreign currencies are available on vessels sailing out of European ports and on selected exotic itineraries. Automated Teller Machines (ATM) are also available on selected vessels. Use of such machines may involve transaction fees that are subject to change without notice. Please visit the Passenger Services/Purser's Desk for more information.

SHOPPING ON BOARD

Porthole Magazine voted Princess Cruises the "Best Onboard Shopping (2008-2013)," so don't miss out on the incredible tax and duty-free savings available throughout our stores on board. Highly recommended brands are available in cosmetics, fragrance, branded apparel, fine gifts, jewelry, and of course your favorite spirits. Don't worry if you might have forgotten to pack something. We stock all the essentials in our convenience store.

We also offer an Extra 10% Savings the first two days of the voyage when using your Treasure Hunt Savings Guide.

In addition to the everyday savings, our helpful and knowledgeable onboard staff feature daily promotions everyday of your cruise. Once on board, check out the Princess Patter calendar for times and locations of all of our boutiques and join us each day for a very special event.

GRATUITIES

During your cruise, regardless of which Princess ship you choose, you will meet staff who provide you with excellent service. Crew members often rotate to different vessels within the Princess fleet which helps to maintain our high standards on every ship. These dedicated workers reflect our philosophy that all crew on all ships are but one family who share in our success.

To simplify the tipping process for our passengers, a discretionary gratuity of \$12 per person for mini-suites and suites, and \$11.50 per passenger in all other staterooms per day (including children) will be automatically added to your shipboard account on a daily basis. This gratuity will be shared amongst those staff who help provide and support

your cruise experience, including all waitstaff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet. For your convenience, this gratuity can be pre-paid before you sail by calling 1-800-774-6237 and referencing Special Services item number 0597.

A 15% gratuity is added to bar charges and dining room wine accounts. This is shared amongst the beverage staff and their support staff. There is also a 15% gratuity (5% on Australian-based ships) added to all spa services and fitness classes offered in the Lotus Spa®, Salon and Fitness Center.

We know you'll find these services onboard exemplary.

Casino dealers do not share in these gratuities, as not all passengers utilize these services.

STATEROOM AMENITIES

The little extras you find in the best hotels — fresh fruit (by request), evening bed turn-down, chocolates on your pillow, complimentary shampoo, conditioner and body lotion — are provided in every stateroom. Waffle weave cloth bathrobes are available upon request from your stateroom steward for your comfort and convenience.

For those of you who wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service or from designated bar locations.

Mini-suites include a welcome glass of champagne, two televisions, a sitting area and a spacious closet, while full suites offer all of these premiums plus amenities such as a DVD/CD player and free access to a DVD library. Full suite passengers also enjoy complimentary laundry and professional cleaning services, use of the Lotus Spa® Thermal Suite (on select ships), one-time free mini-bar setup and use of our Disembarkation Lounge.

Each stateroom has other luxuries for your convenience, such as a private safe and refrigerator. In addition, each room is equipped with a 110-volt, 60-cycle alternating current (AC) with standard U.S. plug fittings. Please ask your stateroom steward to check your appliances for suitability before use if you have any questions. All ships are equipped with an electric hair dryer in every stateroom.

TELEVISION PROGRAMMING

Getting away from it all doesn't mean being out of touch. Every stateroom on Princess ships has its own TV set featuring our multi-channel Princess Overseas Television programming.*

ON BOARD

Onboard experience

We offer live satellite reception of BBC World, CNBC, ESPN International and ESPN2 (in the Caribbean and Mexico only), Fox News, and MSNBC where satellite coverage permits. Sky News and Sky Sports News are offered in lieu of MSNBC and CNBC on Australia-based ships. Along with a movie channel featuring a wide selection of classic favorites and Hollywood hits, we also provide episodes of your favorite television shows, an on board version of the Discovery Channel, and a wide selection of special programming, including the Academy Awards*. Plus, for sports fans, we offer several major sporting events such as the Super Bowl, BCS college bowl games, the best weekly NFL match ups, and the NCAA basketball tournament. Closed captioning is available on most Princess ships; please check with the Passenger Services/Pursers Desk for information.

All televisions in the staterooms are equipped with the open captioning feature. All movies are open captioned. This feature does not work with most programs shown from an international (versus U.S.) satellite (ie: ESPN, etc.). When the television receives a U.S. feed, the open captioning feature will work. Most onboard theaters are equipped with assistive listening devices.

* Ship television programming is not guaranteed at all times due to the nature of satellite communications, which are subject to itinerary and possible disruption from weather patterns and various obstructions. Also, Internet access via satellite is significantly slower than high-speed connections on shore.

STAYING HEALTHY

The health and well-being of our passengers and crew is our highest priority. And there are several measures that meet or exceed standards set by the U.S. Centers for Disease Control and Prevention which are currently in place to prevent and contain illnesses on our ships.

The simplest way for you to stay healthy is to frequently and thoroughly wash your hands with soap and water, especially before eating and after using the toilet. You'll also find hand sanitizers located throughout the ship for your use after washing your hands.

If you feel ill during your voyage, please immediately report to the medical center.

MEDICAL ASSISTANCE

Our medical centers are primarily intended to provide acute care for illness and accidents that may occur while on vacation and are not intended to provide long term care for patients with chronic illnesses or as a substitute for regular health care.

Our intention is to:

- Provide quality maritime medical care for passengers and crew members aboard our ships.
- Initiate appropriate stabilization, diagnostic and therapeutic maneuvers for critically ill or medically unstable patients.
- Support, comfort and care for patients on board.
- Facilitate the timely medical evacuation of patients, if appropriate.

All of our onboard medical facilities meet or exceed the standards established by the American College of Emergency Physicians. Our onboard medical facilities are staffed by full-time British registered doctors and nurses. In addition to twice-daily office hours, they are available 24 hours a day in the event of an emergency.

Charges for medical services will be added to your shipboard account, and you will be provided with an itemized account to submit to your insurance company. Important: Princess ships are of Bermudan and British registry.

Verify with your insurer if your coverage applies outside the United States, or purchase appropriate travel insurance.

DAYTIME ACTIVITIES

DAYTIME ACTIVITIES

What do you want to do today? The choices are endless, from invigorating activities to more relaxing pursuits. With Princess you'll discover an incredible array of options that make each day a delightful new adventure.

PRINCESS PATTEN

Our onboard, daily newsletter, *The Princess Patten*, keeps you up-to-date with all the latest happenings during your cruise, so make sure to check it out each day.

Lotus Spa and Fitness

Our goal at Princess is to return you to the world renewed in body, mind and spirit. The Lotus Spa* features spa treatments, fitness classes and beauty salon services.

Our Lotus gyms offer the latest in equipment, as well as personal trainers and a variety of different classes throughout the day. Linger all day or enjoy a brief respite.

* Lotus Spa reservations are not available for passengers under the age of 18.

ON BOARD

Onboard experience

THE SANCTUARY**

Perfectly complementing the services of the Lotus Spa is the adults-only on-deck retreat. The Sanctuary offers a relaxing alternative to the myriad outdoor activities and entertainment available elsewhere throughout the ship. Solitude seekers will be able to retreat to this plush, outdoor spa-inspired setting with signature beverages, light meals, massages, attentive service and relaxing personal entertainment.

**Not available on Ocean Princess and Pacific Princess.

SPORTS

Ships offer a wide range of activities, including ping pong, shuffleboard, a jogging track and a sports court for basketball and volleyball.†

†Facilities may vary by vessel.

ENRICHMENT PROGRAMS

From enrichment lectures to cooking demonstrations, Zumba, crafts, and Princess Pop Choir, these programs are designed to make learning fun.

PRINCESS CRUISES CAPTAIN'S CIRCLE

The Princess Cruises Captain's Circle® is one of the richest loyalty programs at sea. As a Member, you enjoy special offers and an array of incredible rewards — and at each new level, you qualify for increased benefits. Simply complete your first Princess voyage to become a Member. And because we count both days sailed and completed voyages, reaching higher levels of membership is easier than ever.

Gold Member Eligibility: After your 1st completed cruise

Ruby Member Eligibility: From your 4th-5th cruise, or 31-50 cruise days

Platinum Member Eligibility: From your 6th – 15th cruise, or 51 – 150 cruise days

Elite Member Eligibility: From your 16th cruise on, or 151+ cruise days

PRINCESS CAPTAIN'S CIRCLE HOST

A Princess Captain's Circle Host on each sailing assists with exclusive “member-only” onboard events and ensures all members receive their benefits.

NOTE: Members are eligible for a higher tier level on the next cruise following completion of necessary cruises and/or cruise days. Passengers who sail alone in their stateroom and pay the exclusive occupancy rate and passengers who pay for and sail in a full suite (mini-suites excluded) receive credit for two cruises.

FUTURE CRUISE SALES

Princess Future Cruise consultants are on each Princess ship to help you plan your next vacation. With a fully refundable deposit of just \$100 per person, you can earn a free shipboard credit of up to \$150!* There are two options to choose from — either book onboard, or if you're unsure of your future travel plans simply purchase a low deposit that can be placed on a new booking within the next two years. And best yet, you can continue to work with your travel agent, or have the option to book directly with Princess. This is exclusive to passengers onboard, so don't pass up the opportunity to take advantage of this incredible offer! Visit the Future Cruise Sales office on your next Princess voyage!

Length of Voyage	Free Shipboard Credits
17 days +	\$125 inside/outside, \$150 balcony/mini/suite
11-16 days	\$75 inside/outside, \$100 balcony/mini/suite
7-10 days	\$25 inside/outside, \$50 balcony/mini/suite
3-6 days	\$15 inside/outside, \$25 balcony/mini/suite

*Deposits and shipboard credits are per person, based on double occupancy. The Future Cruise Deposit is valid for two years. The deposit should be applied to new future bookings that sail within two years from date of purchase, if it is not used the deposit will be automatically refunded. Shipboard credit applies to the holder of the Future Cruise Deposit only, and is not applicable to upper berth passengers. Shipboard credit may only be used on a single voyage and expires at the end of that voyage. Any unused portion of shipboard credit is not redeemable for cash. This offer is only available onboard. \$100 deposit and \$150 onboard credit offer not applicable to the World Cruise and World Cruise Segment Voyages of 45 or more days. For World Cruise Segments of 45 days or more, the deposit is reduced to 5% of the cruise fare and a fare discount of 3% is provided.

ON BOARD

Youth & teen programs

- Children and Teen Programs
- Children's TV Programming
- Additional Reminders
- Family Traveling
- Children with Special Needs

We want our vacations to be wonderful for passengers of all ages — which is why we offer one of the best youth programs at sea.


CHILDREN AND TEEN PROGRAMS

Cruising with Princess is a complete escape for all ages. There's everything from arts and crafts, sports tournaments, and movies to Teen Lounges with fooseball tables, juke boxes, and the latest video games.

All Youth Centers and Teen Lounges are fully supervised by our experienced staff of Youth Activities Managers and counselors.

Children are welcome on all Princess cruise ships, but facilities vary. Pacific Princess and Ocean Princess do not have dedicated Youth and Teen Centers. However, when 20 or more children ages 3 to 17 are traveling on these ships, they will enjoy a varied schedule of supervised activities organized by a Youth Activities Manager.

Princess Pelicans, ages 3 to 7, are entertained with non-stop activities:


	Activities	Parties	Food
	<ul style="list-style-type: none">• Arts and crafts• Disco nights• Movies and cartoons• Talent shows• Educational workshops• T-shirt coloring• Kids Fun Fair• Klutz® craft activities• Science on the Seas• Pete's Pals Endangered Species	<ul style="list-style-type: none">• Birthday parties• Kids dance parties• Pajama parties	<ul style="list-style-type: none">• Afternoon ice cream• Kids-only dinners• Pizza and ice cream parties

Shockwaves, ages 8 to 12, is always busy with activities such as:

	Activities	Parties	Food
	<ul style="list-style-type: none">• Karaoke• Playstation® and Wii® tournaments• Movies and cartoons• Scavenger hunts• Talent shows• 'Science on the Seas' program• Sports tournaments• Jr.CHEF@SeaSM• Kids Fun Fair• Klutz® craft activities	<ul style="list-style-type: none">• Birthday parties• Kids dance parties• Pajama parties	<ul style="list-style-type: none">• Afternoon ice cream• Kids-only dinners• Pizza and ice cream parties

ON BOARD

Youth & teen programs

Remix, designed for teens ages 13 to 17, offers a wide range of activities:			
	Activities <ul style="list-style-type: none">• Sports competitions• Late-night movies• Talent shows• DJ workshops• Hip-Hop dance classes• Teen makeovers• Playstation® and Wii® tournaments• Scavenger hunts	Parties <ul style="list-style-type: none">• Dance parties• Hot Tub parties	Food <ul style="list-style-type: none">• Pizza parties• Mocktail parties• Teens-only formal dinners

As part of the Princess Youth and Teen program, junior cruisers will also participate in two special dinner evenings designed for each age group. Younger passengers will enjoy dinner without parents and in the company of newfound friends and counselors in one of their ship’s many eateries. For teens, one of the two evenings will feature a formal get-together in one of the main dining rooms, complete with photographs and a group night out to enjoy many Princess evening offerings*.

Note: Age groups may differ on Caribbean Princess, Diamond Princess, Ocean Princess, Pacific Princess, Sapphire Princess, and Star Princess.

* The teen dinner may be held in a different location other than the main dining room.

ON BOARD

Youth & teen programs

FAMILY TRAVELING

Anytime Dining is recommended for families who want to dine together, so children may fully participate in the evening youth activities (starting at 6 p.m.).

The dining options on board our ships allow parents the freedom and flexibility to dine with their children or on their own. Parents may wish to spend time with their children while they eat an early dinner at the pizzeria, in the 24-hour Horizon Court buffet, or in their stateroom with 24-hour room service. Or, families may wish to dine together in one of our elegant, upscale restaurants, which offer a special children's menu.

Many shore excursions have been selected with family cruisers in mind. Discounted rates for children and "family-friendly" activities are available to make the most of your time in port.

Parents are always welcome to join their children in the Youth and Teen Centers.

Hours of Operation

Sea Days:	9:00 a.m. – 12:00 p.m.
	1 p.m. – 5 p.m.
	6 p.m. – 1 a.m.*
Port Days:	8 a.m. – 5 p.m.†
	6 p.m. – 1 a.m.*

On Ocean Princess and Pacific Princess, the Princess Youth and Teen Programs are available when 20 or more children are sailing.

*A \$5 USD per child/hour group kidsitting charge is applicable from 10 p.m. – 1 a.m. for youth passengers ages 3 – 12. Complimentary supervised activities are available in port for youth and teen passengers ages 3-17. Group kidsitting is not available on Ocean Princess or Pacific Princess..

†A supervised, complimentary lunch service is available with parent consent.

CHILDREN'S TV PROGRAMMING

We offer a Family Movie Channel on the in-stateroom television that provides movies for all ages complemented by additional movies and cartoons in the Youth and Teen Centers for activities specifically on Caribbean Princess, Coral Princess, Crown Princess, Diamond Princess, Dawn Princess, Golden Princess, Grand Princess, Island Princess, Ruby Princess, Sapphire Princess, Sea Princess, Star Princess and Sun Princess.

*Where satellite permits.

For passengers under 21 years of age or those who are traveling with children, please note:

1. Entry into the disco is limited to passengers 18 years and over. Be sure to check with the Youth and Teen Centers for special dance parties designed for kids and teens.
2. Children who are toilet-trained and accompanied by a parent or guardian are permitted in the sauna and hot tub(s) unless otherwise specified.
3. Passengers under the age of 13 are allowed in the evening entertainment show lounges if they are with their parent or guardian.
4. In line with domestic U.S. age limits, as well as our company policy, the casino, cash prize bingo and horse racing are reserved for passengers 21 years* and older. Additionally, only those passengers 21 years* and older will be allowed to purchase or consume alcohol. Picture identification may be requested.

***For passengers on Dawn Princess and Sun Princess sailings to or from Australia, please note the age limit is 18 years of age and older.**

5. Passengers under the age of 18 are prohibited from purchasing cigarettes or tobacco products while on board.

Infants/Young Children and Swimming Pools

Parents/guardians are reminded to bring their children dressed in appropriate attire with towel and sunscreen. Youth staff will not conduct children's activities in the adult or splash pools. Parents must supervise their children at all times when using the pools. Infants and young children in diapers and/or swim diapers, and children who are not toilet trained are NOT permitted in any of the pools or spas. Our policy is strictly observed on board and is intended for the public health and safety of all passengers.

CHILDREN WITH SPECIAL NEEDS

Princess welcomes all children and teens ages 3-17 to participate in our exciting programs. Let our Youth Staff know of any medical and/or special needs, and we will make every effort to accommodate them. Please be advised that Youth Staff may not offer individual one-on-one supervision or administer medication.

ADDITIONAL REMINDERS

Children under three are not permitted in the Youth Center unless accompanied by a parent at all times. Youth Center staff cannot administer medication, bottle-feed, change diapers, or provide meal service. Private in-stateroom babysitting is not available on any Princess ship. All children participating in the Youth program without a parent must be potty-trained.

ON BOARD

Dining & nightlife

- 1st Day Dining
- Anytime Dining
- Traditional Dining
- Specialty Restaurants
- Casual Dining Venues
- Special Dietary Requests
- Room Service
- Onboard Entertainment
- Casino Games

Dining with Princess is a celebration of the truest sense with dishes created from the freshest ingredients. Opt to fill your nights by catching a production show, dance the night away or visit our Vegas-style casino.

1ST DAY DINING

Shortly after we welcome you on board your spectacular Princess ship, you're invited to relax and dine at the Horizon Court or in one of the ship's multiple dining rooms.

The Horizon Court (named Panorama Buffet on Ocean Princess and Pacific Princess) offers an extensive array of buffet meals or snacks throughout the day and night. A primary feature of Princess ships, the top-of-the-ship restaurant features floor-to-ceiling windows with stunning sea views as a backdrop.

Or join us in one of our main dining rooms for lunch and dinner served up by a staff — from chefs to waiters — dedicated to making your dining experience something special.

Together, Princess' unique combination of gracious dining staff, fine continental cuisine and new friends make every meal on board a memorable occasion.

ANYTIME DINING*

Anytime Dining offers a flexible dining experience — just like a restaurant would — and gives you the freedom to dine with whomever you wish, at your convenience between 5:30 p.m. and 10 p.m. in elegant, upscale venues.

TRADITIONAL DINING

Traditional Dining is the classic cruise dining experience, with reserved early (5:15/5:30pm), first and second seating (6 p.m. or 8:15 p.m.), in the same dining room with the same waitstaff and table mates each evening. Please note that early seating is not available on all ships.

Should you need to change your dining preference, call your travel agent no later than three weeks before you sail. Requests for preferences and changes are considered on a first-come, first-served basis. It is not always possible to

alter dining preferences or seating arrangements once they are reserved.

Once on board and subject to availability, you may attempt to switch preferences with 24 hours notice to the Maitre D'. We will do our best to accommodate you.

SPECIALTY RESTAURANTS

Variety is the spice of life, especially when it comes to gourmet fare. That's why Princess offers several Specialty Dining options for you to choose from on every ship.

These distinctive restaurants provide intimate dining in an upscale atmosphere. Reservations are suggested at these popular venues. And because these restaurants at sea are truly a special treat, a cover charge will apply per person.

Bayou Café & Steakhouse

Experience the first New Orleans-style restaurant at sea, and enjoy fabulous Creole and Cajun traditional cuisine, such as jambalaya, and crawfish gumbo.

Crown Grill

Crown Grill entertains passengers with an open, theater-style kitchen where chefs custom-prepare seafood, steaks, chops, and more.

Kai Sushi

Kai Sushi offers several varieties of Nigiri[^] and Sashimi[^] as well as marinated seafood cocktails. A select wine, beer and sake menu are also featured.

Sabatini's

Sabatini's serves up an authentic Italian dining experience in a remarkable eight-course meal. The stellar menu features both local seafood specialties and other regional favorites.

Sterling Steakhouse

Experience a more refined approach to the traditional steakhouse. Enjoy the best, most tender cuts of beef, such as New York steak and porterhouse, plus a prime-rib carving station.

Specialty restaurants vary on a ship basis.

^{*}Not available on Dawn Princess, Diamond Princess (Japan sailings), Ocean Princess, Pacific Princess, Sapphire Princess (China sailings), and Sun Princess. [^]Public Health Advisory: Consuming raw or undercooked meats, poultry, seafood, shellfish or eggs may increase your risk of foodborne illness, especially if you have certain medical conditions.

ON BOARD

Dining & nightlife

CASUAL DINING VENUES

When a casual mood calls, you have plenty of choices — even on formal nights. Whether it be one of our specialty restaurants, the Horizon Court or Panorama Buffet, the pizzeria, burger & hot dog grill, or 24-hour room service, you're able to choose how you dine with us.

SPECIAL DIETARY REQUESTS

Princess is happy to meet your request for low-sodium, low-fat, low-sugar and vegetarian diets. Visit Cruise Personalizer^{*} to indicate your dietary preferences.

In addition, kosher meals (frozen entrées only) and baby food are available upon advance written request. Any other special diet requests must be authorized in advance by the Princess corporate office.

You or your travel agent must advise Princess in writing at least four weeks before you sail of any special diet, allergies or medical needs. For cruises other than within Alaska, Canada/New England, Caribbean, Europe, Mexico, Trans-canal and Australia/New Zealand, including transpacific and transatlantic sailings, please advise us of any special dietary requirements at least two months prior to sailing. Once on board, please check with the Maitre D' to confirm your request.

ROOM SERVICE

Passengers may call for personal complimentary Room Service at any time of the day or night. To have continental breakfast delivered to the stateroom, fill out the breakfast card included in the stateroom portfolio (one is also placed on the pillow) and hang it out at night on the stateroom door in order to receive delivery the next morning at the time of your choosing. For a full stateroom menu, passengers may review the stateroom portfolio, call the number listed in the telephone directory or press the "Room Service" button on their phone.

ONBOARD ENTERTAINMENT

Fill every day with a wide variety of exciting onboard activities from Art Auctions to Zumba. Take a galley tour; enjoy wine tasting; experience our traditional Champagne Waterfall; or join in games by the pool. You can even take a backstage tour, or take center stage at our Princess PopStar events. Ships filled with amenities, equal in luxury to the finest land based resorts — that's what makes Princess Cruises the ultimate vacation and a complete escape.

Or opt for an exciting array of stage shows which are written, designed and choreographed exclusively by Princess. Curtain times vary; check your onboard newsletter, *The Princess Patter*, for show times.

Don't forget to bring along your dancing shoes, because Princess has several dance venues and live entertainment to get you into the swing of things. We start early and finish late. Just check *The Princess Patter* for the times and places to give your partner a whirl.

Every cruise also features a great selection of recently-released feature films for your viewing pleasure. On select ships, passengers can also experience Movies Under the Stars,SM our 300-square-foot outdoor movie screen and watch the latest films, sporting events and concert videos — all from a comfortable deck chair.

Passengers can also be stars. You can kick up your heels at our Country & Western Party — bring your cowboy boots and hats and join the line dancing. Or bring your tropical wear for The Ultimate Deck Party on all warm weather sailings. There will be limbo contests, games and calypso music for "dancin' in the aisles." At Princess Cruises, there's more to do when you want to do it!

CASINO GAMES*

Our casinos offer the most popular table games, including blackjack, roulette, three-card poker and craps. We also feature a full range of exciting slot and video poker machines, as well as regular Snowball Jackpot Bingo sessions held throughout the cruise.

Complimentary gaming lessons for slots and table games are held on each cruise, along with exciting tournaments. Please check the *Princess Patter* for our daily special promotions and opening hours. Plus, if you want to surprise your friends with a lucky side bet, you can choose a \$25, \$50, or \$100 credit, redeemable in the shipboard casino.

Persons under the age of 21[†] are not permitted to gamble or remain in the casino. For those passengers interested in playing at our higher limit tables, please contact our Casino Department at 1-888-772-6697 for more details.

*Casino games may vary by vessel.

[†]18 years for some ships in Australian and UK waters, 20 years for some ships in Japanese waters. Please check with a Casino staff member.

RESTAURANTS & DINING VENUES ON BOARD

RESTAURANTS	STYLE	BREAKFAST HOURS	LUNCH HOURS	TRADITIONAL DINING HOURS	ANYTIME DINING	CHARGES
Main Dining Rooms	Traditional & Anytime	7:30 AM - 9:30 AM	Lunch is available on turn-around days, sea days and in select ports. (see <i>Princess Patter</i>)	5:15 PM, 6 PM and 8:15 PM	5:30 PM - 10 PM	None
SPECIALTY DINING	STYLE	BREAKFAST HOURS	LUNCH HOURS	DINNER HOURS	CHARGES	
Sabatini's™ Caribbean, Coral, Crown, Diamond, Emerald, Golden, Grand, Island, Ocean, Pacific, Regal, Royal, Ruby, Sapphire, Star Princess	Specialty	(Sea Days) – 7:30 AM to 10:30 AM (Port Days) – 7:30 AM to 9:30 AM Complimentary Breakfast for Suites only.	N/A	6:00 PM - 11 PM	\$25 per person (adults & children over 12 years of age) \$12.50 per person (children 3-12 years old) No charge (children 0 to 2 years old)	
Crown Grill Caribbean, Crown, Emerald, Golden, Grand, Regal, Royal, Ruby, Star Princess	Specialty	N/A	N/A	6:00 PM - 11 PM	\$25* per person (adults & children over 12 years of age) \$12.50 per person (children 3-12 years old) No charge (children 0 to 2 years old) *Surcharges apply for select food items regardless of the age of the passenger.	
Sterling Steakhouse™ Dawn, Diamond, Ocean, Pacific, Sapphire, Sea, Sun Princess	Specialty	N/A	N/A	6:00 PM - 11 PM	\$25* per person (adults & children over 12 years of age) \$12.50 per person (children 3-12 years old) No charge (children 0 to 2 years old) *Surcharges apply for select food items regardless of the age of the passenger.	
Bayou Café & Steakhouse Coral, Island Princess	Specialty	N/A	N/A	6:00 PM - 11 PM	\$25 per person and \$12.50 (children 3-13 year olds) No charge (children 0 to 2 years old)	
Kai Sushi Restaurant Diamond, Sun Princess	Specialty	N/A	11 AM - 5:30 PM	5:30 PM - Midnight	Nominal pricing applies	
Ultimate Balcony Dining All Princess ships*	Specialty	7 AM - 11 AM	N/A	6:00 PM - 10 PM	Breakfast USD \$32 per couple or A \$35 per couple Dinner USD \$100 per couple or A \$125 per couple	
Chef's Table Caribbean, Coral, Crown, Diamond, Emerald, Golden, Grand, Island, Ocean, Pacific, Ruby, Sapphire, Sea,** Star Princess	Specialty	N/A	N/A	Onboard reservations accepted only	\$95 per person with wine and \$80 per person without	
Chef's Table Lumiere Regal, Royal Princess	Specialty	N/A	N/A	Onboard reservations accepted only	\$115 per person with wine and \$100 per person without	

Note: Dining options, locations and venues vary by ship and actual meal times and charges are subject to change based on itinerary and season. While room service is complimentary, charges will apply to certain food and beverage items. Once on board and based on availability, you may switch to Anytime Dining from Traditional Dining with 24 hours notice to the Maitre d'Hôtel. Anytime Dining is not available on Dawn, Ocean, Pacific, Sea and Sun Princess**. Corkage fee of \$15 applies. The Chef's Table program is limited to approximately 10-12 passengers per table and is offered on all vessels except on Dawn, Sea and Sun Princess.

* Ultimate Balcony Dining available in select staterooms.
** Anytime Dining and Chef's Table do not apply to Dawn, Sun and Sea Princess while operating in Australia. ^Wine bar only.
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ATTIRE	LENGTH OF CRUISE	# OF FORMAL EVENINGS	# OF SMART CASUAL EVENTS
Smart Casual Evenings: Skirts/dresses, slacks and sweaters for ladies. Pants and open-neck shirts for men.	1-4 days	0	1-4
	5-6 days	1	1-5
Formal Evenings: Evening gowns, cocktail dresses, or elegant pant suits for women. Tuxedo, dark suit or dinner jacket and slacks for men.	7-13 days	2	5-11
	14-20 days	3	11-17
Note: Dress code is subject to change with the ship's itinerary. The above is a general guide.	21-28 days	4	17-24
	29+ days	5	24+

RESTAURANTS & DINING VENUES ON BOARD (CONTINUED)

CASUAL DINING	STYLE	BREAKFAST HOURS	LUNCH HOURS	DINNER HOURS	CHARGES
Pizzeria (poolside) Caribbean, Coral, Crown, Diamond, Emerald, Golden, Grand, Island, Regal, Royal, Ruby, Sapphire, Star Princess	Casual	N/A	11 AM - 5:30 PM	5:30 PM - Midnight	None
Pizzeria/Trattoria Dawn, Ocean, Pacific, Sea, Sun Princess	Casual	N/A	11 AM - 2:30 PM	7 PM onward	None
Burger & Hot Dog Grill All Princess ships	Casual	N/A	11 AM - 6 PM	6 PM - onward (Except on Ocean and Pacific Princess)	None
Café Caribe Caribbean, Crown, Emerald, Ruby Princess	Casual	6 AM - 10 AM	11:30 AM - 3:30 PM (sea days only)	5:30 PM - Midnight	None
Horizon Court Caribbean, Coral, Crown, Dawn, Diamond, Emerald, Golden, Grand, Island, Ruby, Sapphire, Sea, Star, Sun Princess	Casual	5 AM - 11 AM	11 AM - 5:30 PM	5:30 PM - Midnight (closed for dinner Caribbean, Crown, Emerald & Ruby Princess)	None
Panorama Buffet Ocean, Pacific Princess	Casual	5 AM - 11 AM	11 AM - 6 PM	6 PM onward	None
Horizon Court Bistro Regal, Royal Princess	Casual	5 AM - 11 AM	11 AM - 5:30 PM	5:30 PM - Midnight	None
Crab Shack Crab Shack is available on Caribbean, Coral, Crown, Emerald, Golden, Grand, Regal, Royal, Ruby and Star Princess.	Casual	N/A	N/A	6 PM - 9 PM (Venue does not operate nightly. Operates in Horizon Bistro on GP and RP)	\$20 per person
Fondues Fondues is available on Regal and Royal Princess.	Casual	N/A	N/A	6 PM - 9 PM (Venue does not operate nightly. Operates in Horizon Bistro on GP and RP)	\$20 per person
The Pastry Shop Regal, Royal Princess	Casual	6 AM - 11 AM	11 AM - 6 PM	6 PM - Midnight	None
Room Service All Princess ships	N/A	24 hours	24 hours	24 hours	None
Afternoon Tea All Princess ships	Casual	N/A	3:30 PM - 4:30 PM	N/A	None
Royal Afternoon Tea Regal, Royal Princess	Casual	N/A	3:30 PM - 4:30 PM	N/A	\$20 per person with champagne and \$10 per person without
English Afternoon Tea Sapphire Princess (Applicable to China season only)	Casual	N/A	3:30 PM - 4:30 PM	N/A	\$20 per person with champagne and \$10 per person without
Pâtisserie Coral, Dawn, Diamond, Island, Ocean, Pacific, Sea Princess	Casual	6 AM onward	N/A	N/A	None
International Café Caribbean, Coral, Crown, Emerald, Golden, Grand, Regal, Royal, Ruby, Sapphire, Star, Sun Princess	Casual	24 hours	24 hours	24 hours	None
Vines Wine Bar Caribbean, Crown, Emerald, Golden, Grand Regal, Royal, Ruby, Sapphire, Star Princess	Casual	N/A	11 AM onward (4:30 PM port days)	5 PM - 11 PM	Complimentary food with beverage purchase. (on select ships)
Alfredo's Pizzeria Grand, Regal, Royal, Sapphire Princess	Casual	N/A	11 AM - 5:30 PM	5:30 PM onward	None
Gelato Regal, Royal Princess	Casual	N/A	11 AM - 5:30 PM	5:30 PM onward	Nominal a la carte pricing applies.
Ice Cream Bar Caribbean, Coral, Crown, Dawn, Diamond, Emerald, Golden, Grand, Island, Regal, Royal, Ruby, Sapphire, Sea, Star, Sun Princess	Casual	N/A	11 AM - 5:30 PM	5:30 PM onward	None
Ocean Terrace Seafood Bar Regal, Royal Princess	Casual	N/A	N/A	4 PM onward	Nominal a la carte pricing applies.
English Pub Lunch All Princess ships	Casual	N/A	11:30 AM - 2 PM	N/A	None

Note: Dining options, locations and venues vary by ship and actual meal times and charges are subject to change based on itinerary and season. While room service is complimentary, charges will apply to certain food and beverage items. Once on board and based on availability, you may switch to Anytime Dining from Traditional Dining with 24 hours notice to the Maitre d'Hôtel. Anytime Dining is not available on Dawn, Ocean, Pacific, Sea and Sun Princess**. Corkage fee of \$15 applies. The Chef's Table program is limited to approximately 10-12 passengers per table and is offered on all vessels except on Dawn, Sea and Sun Princess.

* Ultimate Balcony Dining available in select staterooms.

** Anytime Dining and Chef's Table do not apply to Dawn, Sun and Sea Princess. *Wine bar only.

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ON BOARD

Keeping in touch

• Contact Phone Numbers

To provide greater peace of mind, we make it easy to stay in touch, whether you're making a phone call or surfing the web in the Internet Café.

CONTACT PHONE NUMBERS

There are several ways your family and friends can stay in touch with you at sea.

To provide greater peace of mind while you're away from home, give friends and relatives the following information on how to telephone you. For all ships in the Princess Fleet, dial 877-656-7447. Calls will be charged to a credit card in both the US and Canada. Visa, MasterCard, American Express and Discover Card (not Canadian) are all accepted. The cost for each call is \$8.95 USD per minute or \$11.95 CAD per minute and is subject to change without notice. When calling, please include passenger name and stateroom number to ensure quick delivery.

To call or fax the ship using direct long distance service, the following numbers may be used from the US, Canada and internationally. Please contact your long distance service provider for rates. Costs are billed to the caller's telephone.

International Direct Dialing Code + 870 (Ocean Code)
+ Ship Number

Example:

Dialing Diamond Princess from the US: 011-870-331-040-410

Ship	Phone Number	Fax Number
Caribbean Princess	764 947 526	764 947 528
Coral Princess	765 068 575	765 068 582
Crown Princess	331 050 016	764 597 410
Dawn Princess	331 043 710	331 043 712
Diamond Princess	331 040 410	331 040 414
Emerald Princess	761 118 498	761 118 494
Golden Princess	331 034 410	331 034 430
Grand Princess	765 077 833	765 077 841
Island Princess	331 038 410	331 038 414
Ocean Princess	773 156 737	783 152 781
Pacific Princess	765 073 115	765 073 116
Regal Princess	765 120 542	765 120 547
Royal Princess	765 111 847	765 111 852
Ruby Princess	764 877 443	764 877 445
Sapphire Princess	331 040 510	331 040 514

• The Internet at Sea

• Mobile Devices at Sea

Ship	Phone Number	Fax Number
Sea Princess	765 087 732	765 087 734
Star Princess	765 079 556	331 036 118
Sun Princess	764 050 768	764 050 770

The onboard Communications Center is open daily from 8:00am to 12:00pm and from 4:00pm to 8:00pm, ships' time. Callers should be prepared to provide the passenger's full name and cabin number.

THE INTERNET AT SEA

Internet access is available on all Princess vessels through our 24-hour onboard Internet Café and wireless network — which is available in staterooms and various public areas including our world famous Piazzas.*

Use our state-of-the-art computer systems to access your web-based email account, or browse the Internet for world news, sports and stock trading. Or bring your wireless device and access the Internet through our onboard wireless network.

Passengers who subscribe to email services from an Internet Service Provider (ISP) are advised to verify that their ISP has a web-mail viewing site prior to sailing. Most major ISPs have websites that allow email access via a web browser using an email address and password.

Please contact the Internet Café Manager on board for information regarding the charges that apply to Internet and wireless services and any other specific requirements.

Plus – Platinum and Elite Captain's Circle members benefit from credit toward Internet Café packages.

* Internet access via satellite is significantly slower than high-speed connections on shore. Princess Cruises reserves the right to filter content accessed via the ship's Internet services. Please note high bandwidth consuming applications such as voice over IP telephony, peer-to-peer file sharing and streaming media may be restricted on board Princess vessels.

ON BOARD

Keeping in touch

MOBILE DEVICES AT SEA

You may use your personal mobile devices onboard while at sea in international waters and in other areas where such use is permitted. A compatible mobile device and a service plan capable of roaming internationally with Maritime Communications Partners AS is required. Please contact your wireless service provider for availability and rates.

For calls originating outside of the US and Canada, please visit princess.com/learn/faq_answer/onboard/in_touch.jsp for dialing instructions.

POST-CRUISE

Saying goodbye - disembarkation

On the majority of our cruises, you will be required to identify and clear your luggage through customs. As you leave the ship, you will be directed by Princess representatives to the luggage claim area. As many bags are similar in appearance, please check each luggage tag to ensure you are claiming your own luggage.

Due to U.S. and local customs restrictions, passengers may not leave the ship until all luggage is off-loaded. With this in mind, we suggest that you relax in one of the many public lounges to wait for customs clearance and disembarkation by pre-designated groups.

Customs and immigration inspectors will review with you the customs declarations form upon which you have listed all the articles bought in foreign ports or in the ship's boutiques. U.S. residents returning to the United States are allowed a duty-free exemption of \$800 USD per person, which includes the cost of one liter of alcoholic beverages (if purchased on board or ashore) for each passenger 21 years of age or older. Canadian citizens, when out of the country for more than eight days, may bring back up to \$750 CAD duty-free.

It is recommended that passengers keep their sales receipts handy for declaring their purchases. Food items should not be brought into U.S. ports.

On cruises calling at ports of the U.S. Virgin Islands, Puerto Rico, or American Samoa, U.S. residents are allowed an additional exemption of \$1,600 USD when returning to the United States, including five liters of alcoholic beverages provided you have the proof of purchase from the designated ports. Of your \$1,600 USD exemption, no more than \$800 USD worth of articles may have been purchased in the islands. Articles acquired in these islands need not accompany you but may be sent to the United States and claimed under your duty-free personal exemption if properly declared. Please note that family members, who live in the same home and return together in the United States, may combine their standard personal exemptions. Children are allowed the same as adults, with the exception of alcohol and cigarettes. Please note that these are current exemptions and are subject to change. For more information on U.S. customs regulations, view the "Know Before You Go" brochure at cbp.gov.

For further customs information, we recommend that you attend the Cruise Director's disembarkation talk and thoroughly read the disembarkation information notice delivered to your stateroom during the last days of the cruise.

If you have purchased a Princess ship-to-airport transfer, Cruise Plus Hotel Package or are participating on a cruisetour, you will be directed by uniformed Princess representatives to the transfer departure point.

If your friends or relatives are meeting you at the pier, please be advised that disembarkation may take up to four hours after the scheduled arrival of the ship in order to clear immigration and customs.